



Effective September 1, 2011 you have an additional way to report losses. You may call The Cincinnati Insurance Companies directly at 877-242-2544, 24 hours a day, 365 days a year, to report claims on your Cincinnati Insurance Policies.

- If you see this as a convenient option, I welcome you to use it. Cincinnati will start the claim process and notify me on your behalf.
- If you prefer to continue notifying our agency directly at 518-399-7879. We are available to you and ready to take your call. We will notify Cincinnati and start the claim process.

Either way, you can continue to expect superior claims service, delivered through local professional claims representatives.

We remain focused on providing the best service and value for you. Please contact us with questions about this new option for requesting claim service, or to discuss your insurance needs.

Thank you,

Matthew F. Spataro, President